



CENTRE FOR RESEARCH INTO
ENERGY DEMAND SOLUTIONS

Changing roles for individuals and organisations in the net zero transition. Policy and governance perspectives



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11 OCTOBER 2022



Agenda

Tina - Introduction – CREDS and the structure of this talk

Yael - **The evolution of demand-side: what might be the implications to society?**

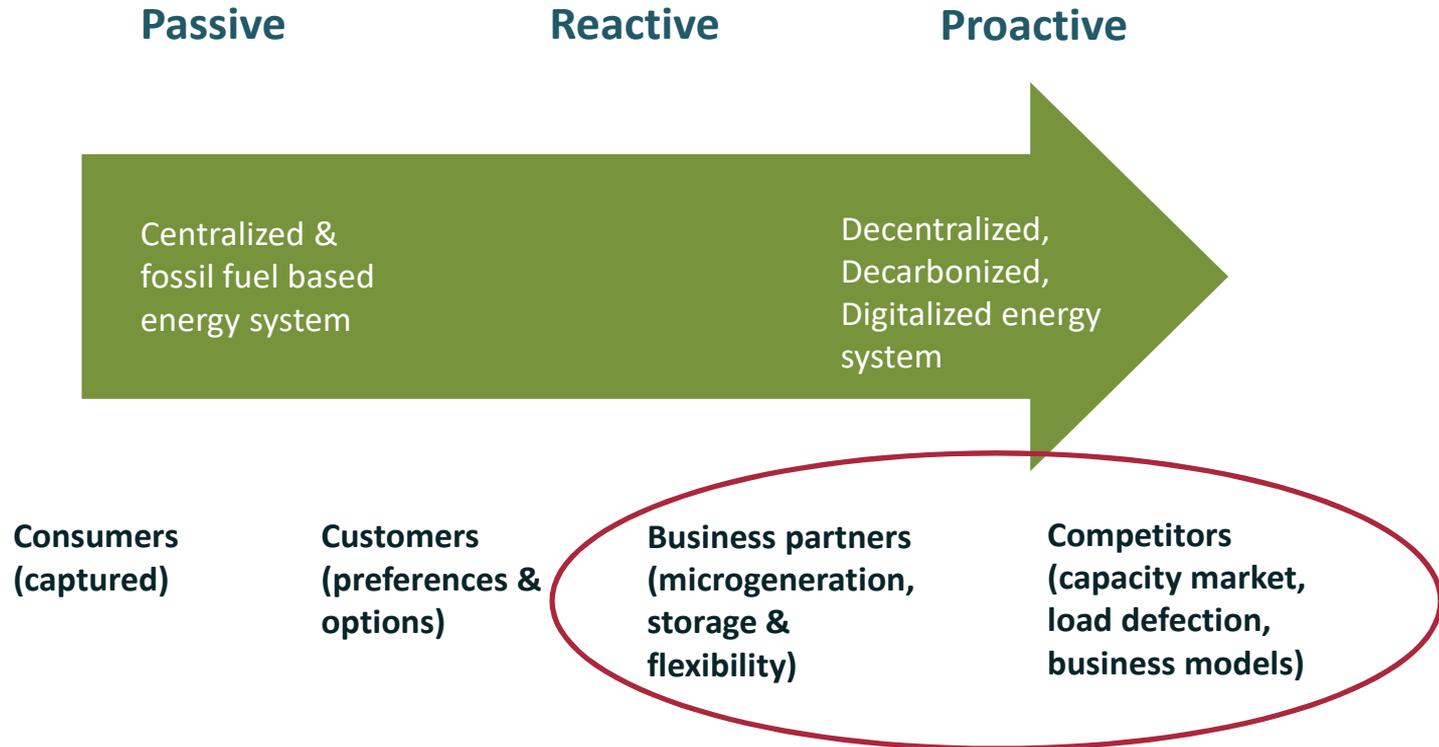
Brief questions / clarifications

Tina – **Consumers, citizens or carbon-saving champions? Individuals and their place in net zero energy policy**

Questions / Discussion



Demand Side Evolution



Demand-side distributed energy resources ("edge-of-the-grid")

Consuming energy

Demand reduction => **Negawatts**

Microgeneration => **Megawatts**

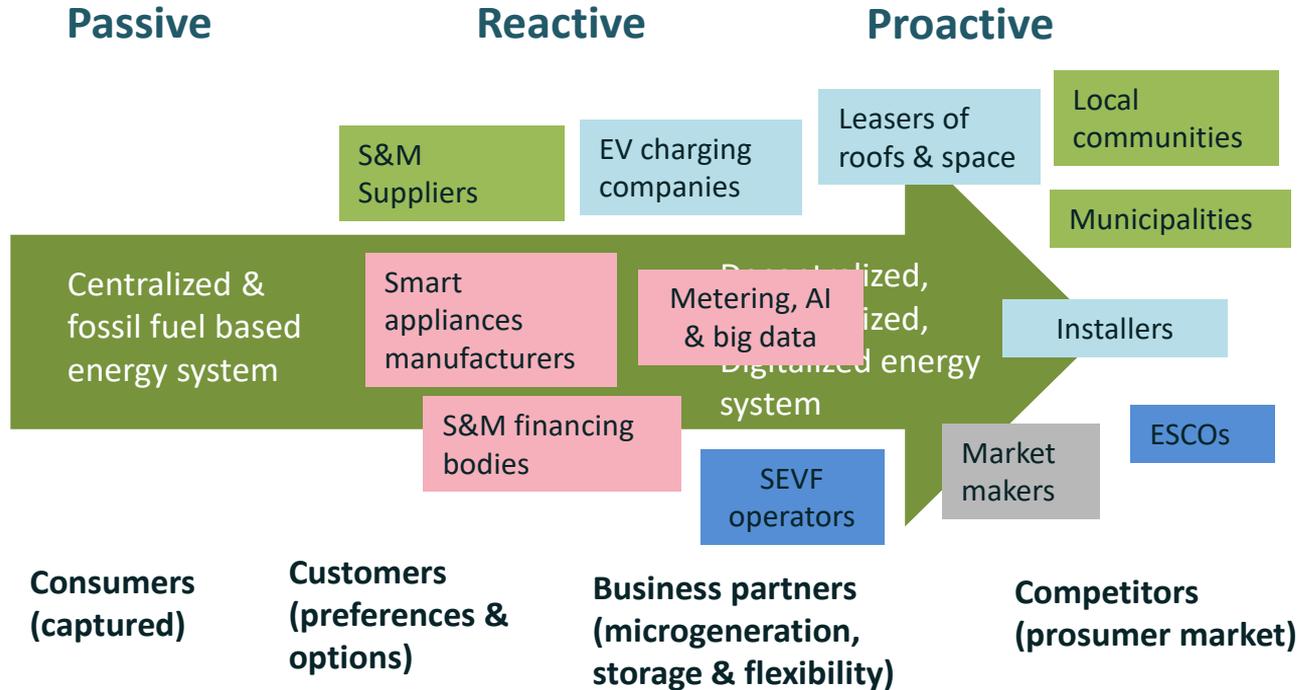
Demand response => **Flexiwatts**

Storage => **Storewatts**

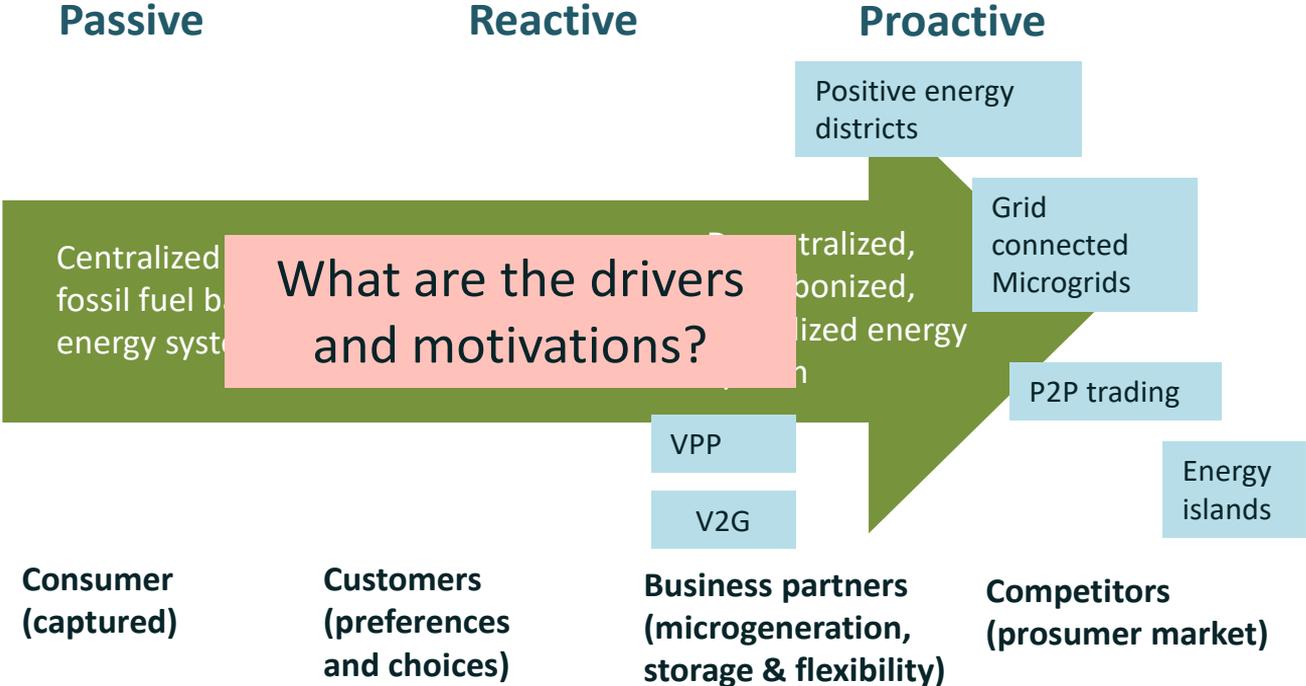
Consumers => Prosumers



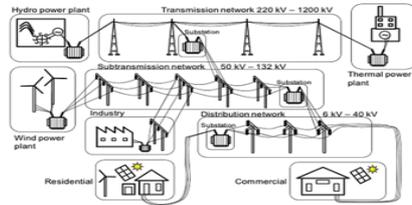
Future energy landscape: New actors & business models



New Energy Landscape



Resources at the grid edge improve resiliency (?)



Storewatts:
FiT for storage (V2G)?

Negawatts:
Subsidies for
Negawatts?



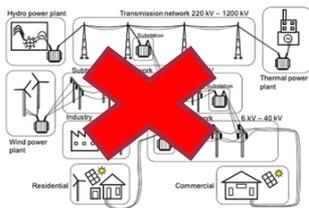
Flexiwatts:
DR programs



Megawatts:
FiT for generation
Net metering



Reactive





Is it good for society?



Electricity market design for the prosumer era

Yael Parag  & Benjamin K. Sovacool

Nature Energy **1**, Article number: 16032 (2016)
doi:10.1038/nenergy.2016.32

Published online: 21 March 2016

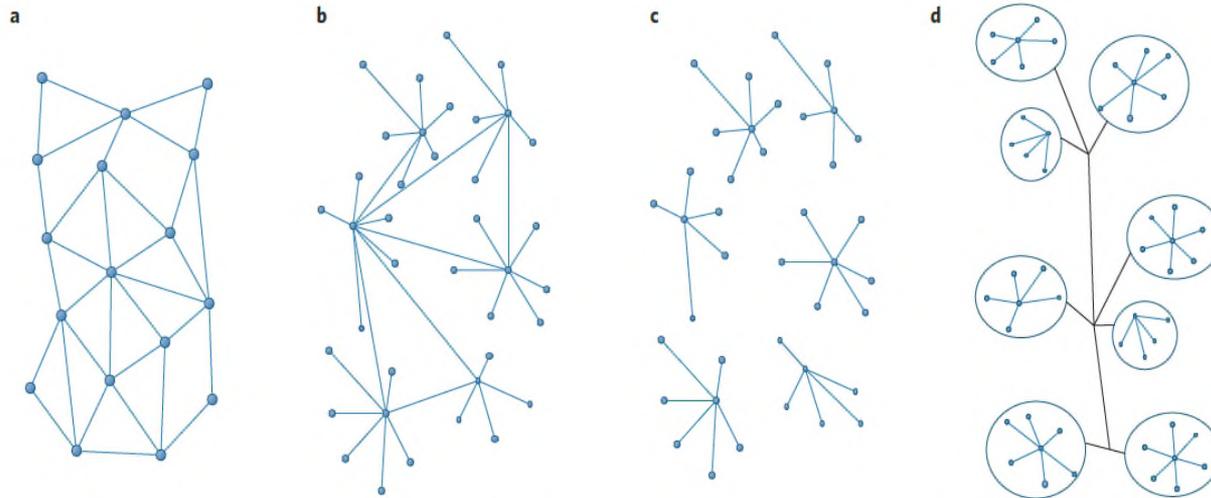
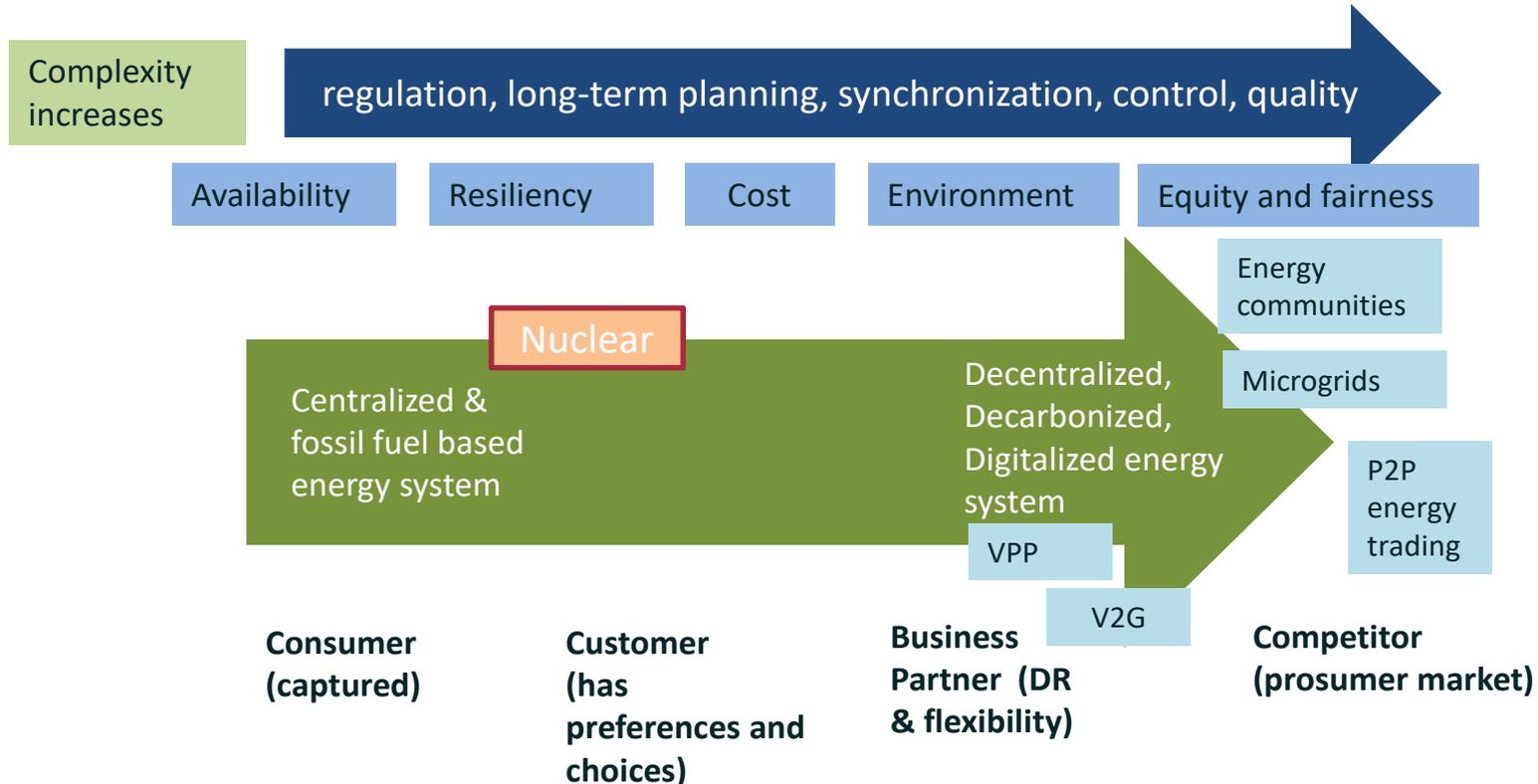


Figure 1 | Structural attributes of three prosumer markets. **a**, Peer-to-peer model, in which prosumers interconnect directly with each other, buying and selling energy services. **b,c**, More structured models involving prosumers connected to microgrids. These entail prosumer-to-interconnected microgrids, in which prosumers provide services to a microgrid that is connected to a larger grid (**b**), or prosumer-to-islanded microgrids, in which prosumers provide services to an independent, standalone microgrid (**c**). **d**, Organized prosumer group model, in which a group of prosumers pools resources or forms a virtual power plant. Dots represent prosuming agents; lines represent a transaction of prosuming service; circles represent an organized group of prosumers.

Is highly distributed system good for society?



Traditional evaluation framework for the energy system: The Energy Trilemma

Figure 1: World Energy Trilemma Index dimensions



ENERGY SECURITY

MEASURES

Ability to meet current and future energy demand

Withstand and respond to system shocks

COVERS

Effectiveness of management of domestic/external energy sources

Reliability and resilience of energy infrastructure



ENERGY EQUITY

MEASURES

Ability to provide universal access to reliable, affordable, and abundant energy for domestic and commercial use

COVERS

Basic access to electricity and clean cooking fuels and technologies

Access to prosperity-enabling levels of energy and affordability



ENVIRONMENTAL SUSTAINABILITY

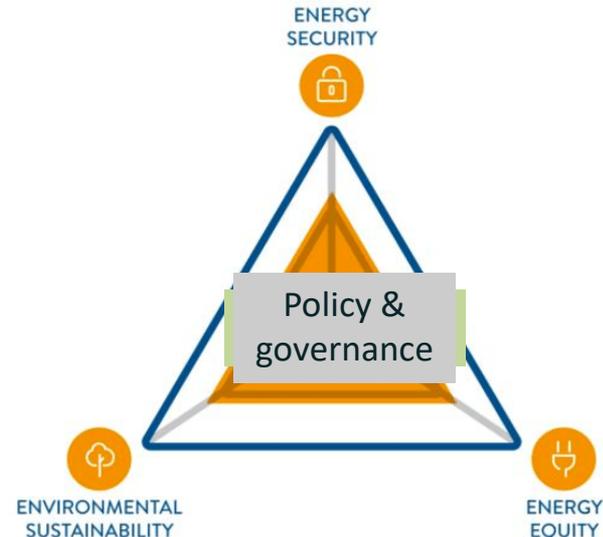
MEASURES

Ability to mitigate and avoid environmental degradation and climate change impacts

COVERS

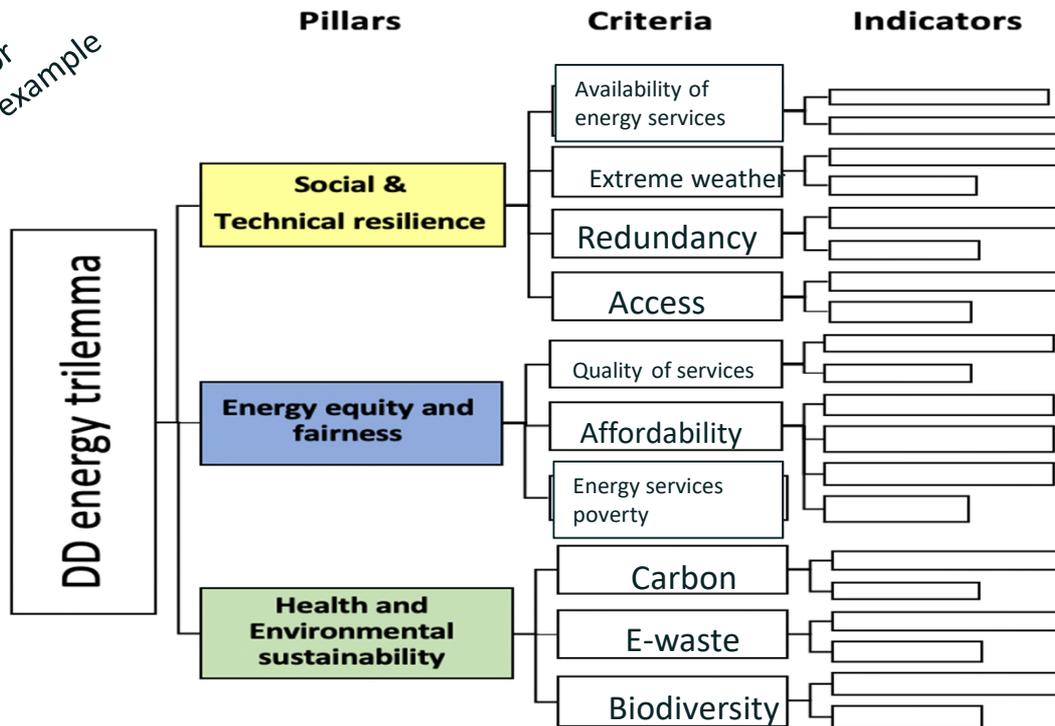
Productivity and efficiency of generation, transmission

Distribution, decarbonisation, and air quality



New (society-centered) Trilemma Tree and evaluation criteria for 3D energy systems

For example



What are the roles and responsibilities of people in this transition?



New tradeoffs?

Research themes

How are individuals conceptualised in UK energy policy - **active citizens** co-creating the transition, **passive consumers** subjected to net zero policies, or something in between?

Which conceptualisations will help deliver effective policy for net zero?

Research methods

- Literature review
- Synthesis
- Policy analysis



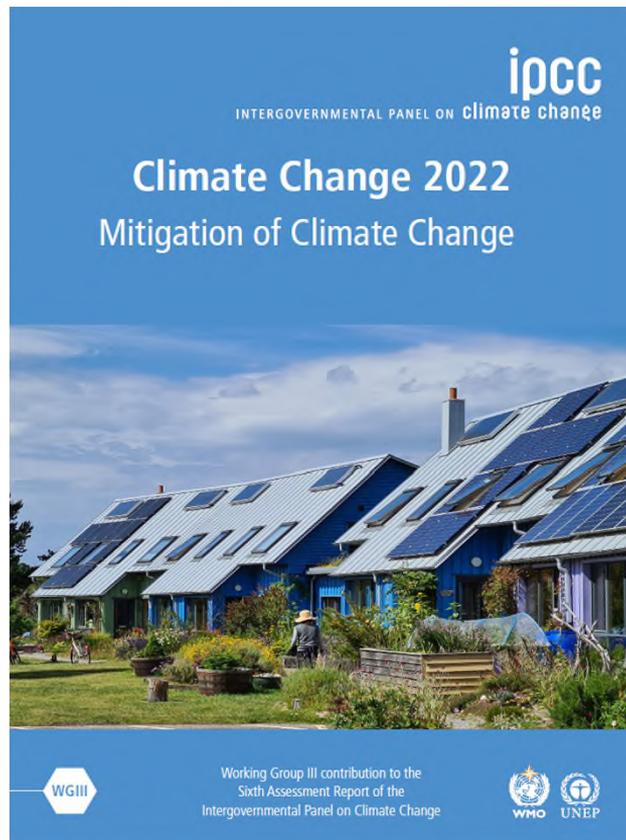
Reading Hydro, Community Energy Scheme

Context: IPCC Working Group III: Mitigation of climate change

First time there has been a chapter focusing on demand: Chapter 5: Demand, services and social aspects of mitigation

“FAQ 5.1 What can every person do to limit warming to 1.5°C?”

People can be educated through knowledge transfer so they can act in different roles, and in each role everyone can contribute to limit global warming to 1.5°C.”





IPCC Working Group III: Mitigation of climate change - Roles

Citizens

Role models

Professionals (e.g. engineers, urban planners, teachers, researchers)

Rich investors

Consumers (especially top 10% income globally)

Policy makers

Focus of much policy-making

Chapter 5: Demand, services and social aspects of mitigation

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Language about individuals in the energy system

Consumer

Prosumer

Households

Citizen

Actor

Residents

Respondents, participants, interviewees

Other words: Customer, Voter....

Inclusive language guide

Home > Supporting research > Equality, diversity and inclusion > Inclusive

27 September, 2022

Reading time: 24 minutes

On this page:

Why is this important?

The background

Energy terminology

Disability

Race

Sex and gender

Socioeconomic status

Conclusion

Why is

How to

The ba





More on meanings (CREDS, 2022)

Consumer

The term consumer still seems to be the dominant framing to describe participants in the energy system and comes historically from the energy industry. It has two distinct senses but is often used interchangeably and without definition:

- consumer as a user: 'one who consumes' energy
- consumer to mean a participant with some economic value or potential agency.

Citizen

The term citizen is often used in the context of community energy – such as small scale and local projects – it tends to be interpreted as seeing people as less passive. ...there can be a tendency to view 'citizen' as a stakeholder or co-owner 'motivated by non-market values'.



Energy efficiency policy – focus on consumers

Energy efficiency policies are based on a variety of understandings of individuals, mostly rooted in economic and psychological perspectives. Individual response to policy is an important part of delivering higher energy efficiency and energy savings.

Policies include:

Energy / carbon taxation, Energy Company Obligations, Grants, Loans, Minimum energy efficiency standards, Labels, Information and advice

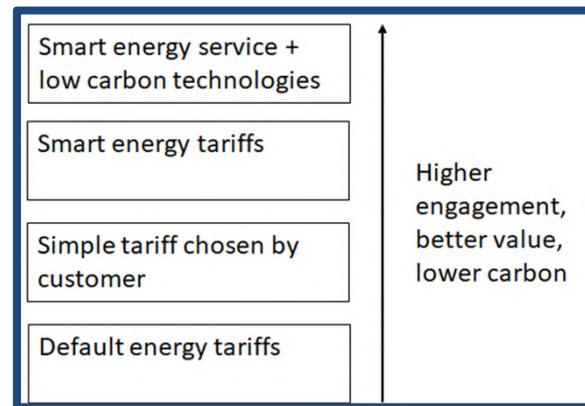




UK government vision: people as active consumers in an energy market

The UK government sees value in people becoming more engaged in energy markets, but past efforts to engage the disengaged through appeal to economics and relying on market forces have largely failed (*hence the introduction of the energy price cap, now re-purposed in a time of high prices*).

Without a clearer understanding of how and on what basis individuals can be engaged in future markets, including for flexibility, these benefits may not be delivered.



UK government view of engagement outcomes in a future market (adapted from BEIS, 2021)



Limits of a consumer focus in governance: Energy price rises and energy markets

Citizens Advice report, Dec 2021

At that point almost 4 million household had seen their energy supplier go out of business.

Cost of failures = £2.6bn

Calls for regulator to move beyond 'consumer' and economics focus.



Is a focus on people as consumers preventing some policy initiatives?

Tory MPs urge Truss to launch campaign on cutting energy use

Intervention comes amid reports No 10 blocked public information campaign over 'nanny state' fears

The Observer
Energy bills

Analysis

Experts attack government inaction over energy-saving guidance

Robin McKie

'Advice is the very minimum' ministers should be providing in crisis, says climate change specialist

Sun 9 Oct 2022 12:00 BST

10 | The Observer
09 OCT 22

Energy

Anger as Truss ignores her climate advisers' call for energy-saving drive

PHI campaign

Shanti Das, Rebecca Brahmé & Michael Savage

Rising costs are also forcing councils around country to ration energy use, raising fears for safety of vulnerable people

Liz Truss has ignored the government's own climate advisers in opposing an energy-saving campaign this winter, it has emerged, amid mounting frustration over her resistance to the plan.

The advisory body the Climate Change Committee wrote to the prime minister last month outlining the need for a "comprehensive energy advice service" to reduce demand.

"Public awareness of what can be done to reduce energy use (either in homes or businesses) is too low," the advisers wrote. "Specific advice on this could help in the near term by



Politics | Parliaments | Brexit

Energy use advice campaign pulled as No 10 objects

News headlines 7-9 Oct 22

Beyond consumers: new technology adoption & use

The potential to deliver policies and changes that go 'unnoticed' by the public is now limited.

- Lower carbon heating cannot be achieved by more gas / oil boiler efficiency regulations, but by a switch to heat pumps or other systems dependent on zero carbon energy supply.
- Vehicle owners must switch to EVs.

The changes needed are so vast, that governments do not have the luxury of relying on 'stealth' policies.



Beyond consumers: Politics and legitimacy

People need to feel that they, their families and their communities are active participants in the transition – not passive recipients or, worse, victims of it.

Approaches to tackling climate change need to give people a sense of agency in their own lives and communities and ensuring solutions are adapted to local strengths and ways of life, with strong local democratic control over solutions, and local benefits secured.



Beyond consumers: The energy saving imperative in the current crisis

M News ▶ Irish News ▶ Energy

Top energy saving tips as Government launches 'reduce your use' campaign and household supports

Ireland imports over 70% of the energy we use. This compares to a European Union total of almost 60%.

NEWS By Sarah Barrett Reporter

13:23, 18 MAY 2022 | UPDATED 14:59, 19 MAY 2022

FROM POLITICO PRO

Here's what EU countries are doing to save energy ahead of winter

Countries across the bloc are drafting plans to slash energy demand to ward off shortages.

iea Countries Fuels & technologies Analysis Data Policies

Press release

Energy saving actions by EU citizens could save enough oil to fill 120 super tankers and enough natural gas to heat 20 million homes

21 April 2022

Home / News / Energy & Environment / The Green Brief: Is Europe finally taking energy conservation seriously?

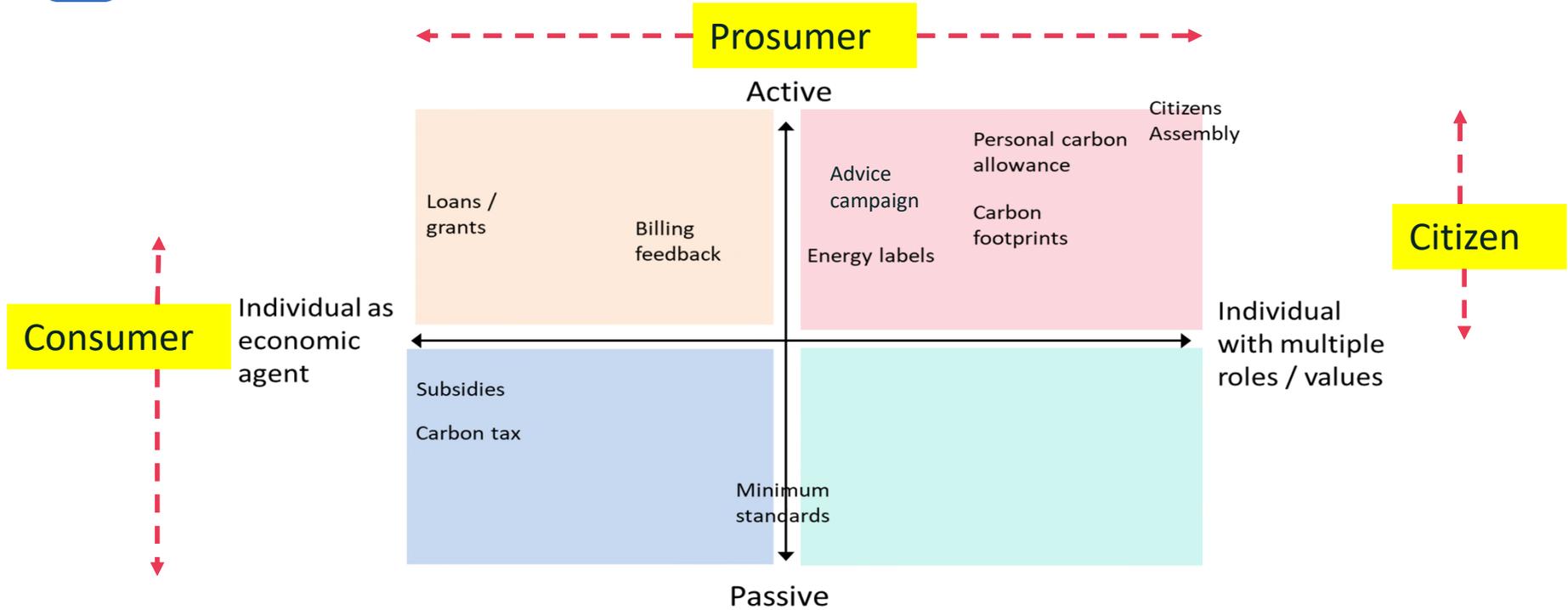
The Green Brief: Is Europe finally taking energy conservation seriously?

By Frédéric Simon, Kira Taylor, Nikolaus J. Kurmayer and Valentina Romano | EURACTIV 14 Sept 2022

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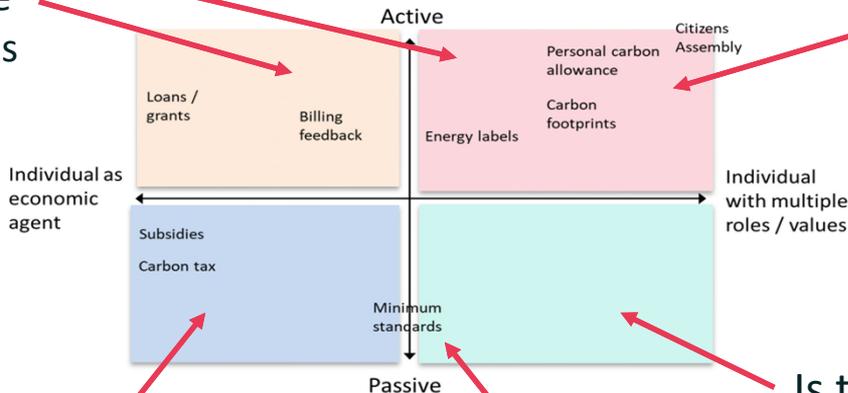
Policies characterised in terms of individual engagement and roles in the energy system





Issues raised by this characterisation of policy

not everyone has the capacity to actively engage with the energy system – is that important for these policy quadrants?



Can policies in this quadrant deliver deeper change?

Would it be easier if we only needed policy in this quadrant?

Effective policy doesn't always need individual engagement

Is there really nothing here?



Conclusions (1)

- UK energy policy primarily treats people as consumers – either as purchasers of homes / energy-using equipment or as energy users with habitual behaviours which can be changed, mostly through economic incentives and provision of information.
- This engages people with one aspect of the energy trilemma – affordability – but not with environment or security.
- Many policies require people to be active consumers, although one of the most effective policies – minimum efficiency / carbon standards – does not. (However, democratic consent is required for setting these standards – what will happen when the deadline for phasing out of natural gas / fossil-fuelled vehicles arrives?)





Conclusions (2)

Policies which combine multiple levers of change, economic, social and psychological, and/or which move beyond efficiency to sufficiency, will be important in the energy transition. This will mean moving away from solely a consumer model, to frame policies for citizens.

There are reasons in principle and practice to prefer engaged citizens. However, this puts more responsibility onto individuals, not all of whom have capacity to act.

By looking at policy in this way, and focusing on the underlying theories of change, we can think about how policy design needs to evolve to deliver greater carbon emissions reductions, faster and fairly.





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Citizens' Advice (2021) Market meltdown: How regulatory failures landed us with a multi-billion pound bill. Citizens' Advice.

<https://www.citizensadvice.org.uk/about-us/our-work/policy/policy-research-topics/energy-policy-research-and-consultation-responses/energy-policy-research/market-meltdown-how-regulatory-failures-landed-us-with-a-multi-billion-pound-bill/>

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Parag, Y., Sovacool, B. (2016) Electricity market design for the prosumer era. [Nature Energy](#) 1(4):16032